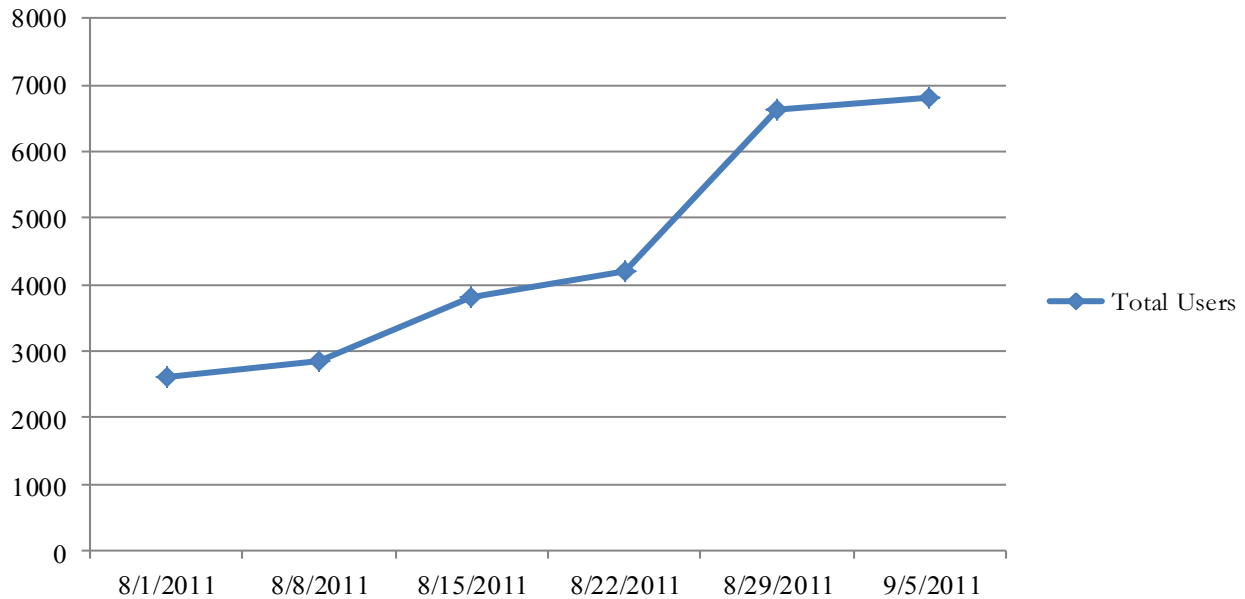
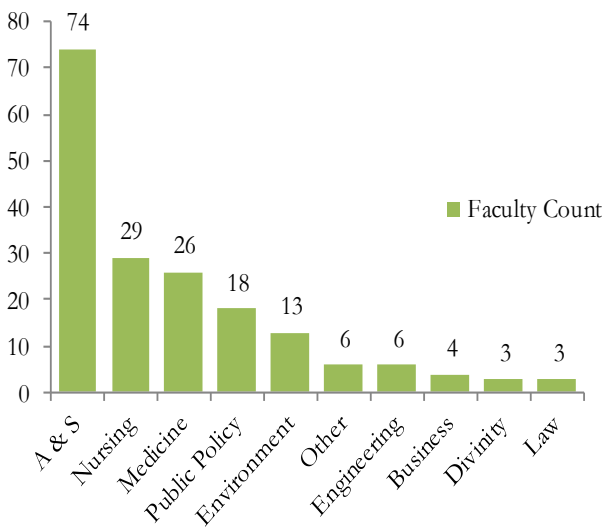


Total Sakai Users (Faculty, Teaching Assistants, Students) - Fall 2011

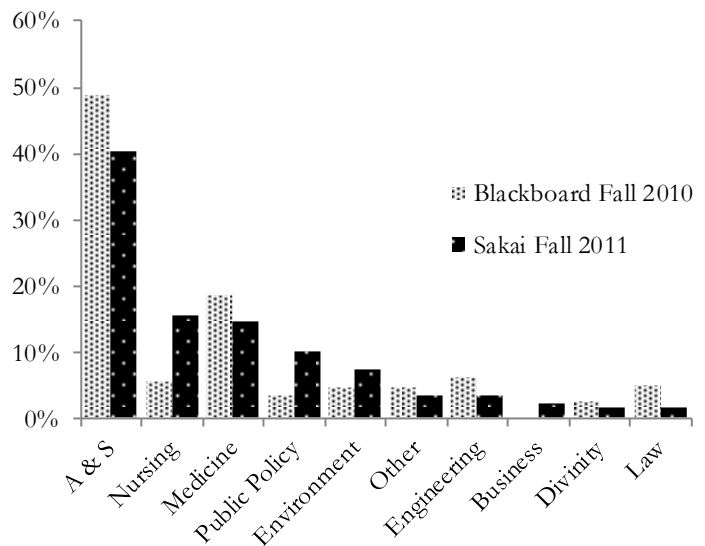


As of 9/5/2011 there are 6,820 Total Sakai Users or 43% of total Fall 2010 Blackboard users

Faculty by School- Sakai
Fall 2011- as of 9-5-2011



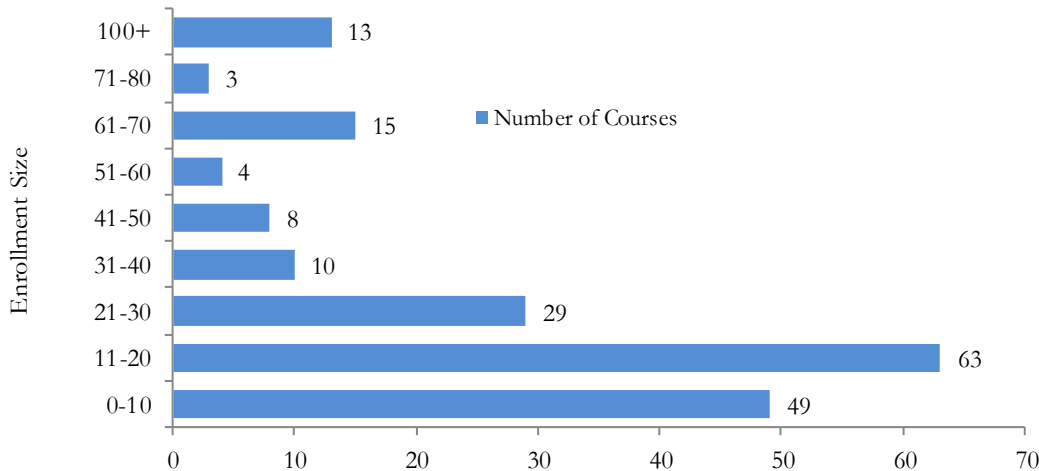
LMS Faculty Users by School (% of total)
Sakai (As of 9-5-2011) and Bb (Fall 2010)



182 Registered Faculty as of 9/5/2011

Sakai faculty users are representative of all schools at Duke and are distributed roughly the same way as Blackboard users were in Fall 2010.

Fall 2011 Distribution of Active Course Sites by Total Student Enrollment
(as of 9-5-2011)*



Active Sakai courses represented a wide range of course enrollment sizes. Over 1/2 of active course sites have 30 or fewer students enrolled.

* 194 courses

Training & Support (as of 9/1/2011)

- 27 Duke Faculty and Staff have attended a Sakai Office Hour session ranging from 10 to 90 minutes in length.
- OIT has resolved 78% of 218 Sakai-related Remedy help tickets (July 14-Sept 9, 2011)*
- CIT has resolved 69% of 212 Sakai-related consulting and project requests (July 1– Sept 12, 2011)*
- Over half of tickets created both in Remedy and the PNB can be characterized by issues related to:
Sakai account creation/updates, Importing of Blackboard course data and Sakai application troubleshooting.
- CIT has offered 29 Sakai training workshop events in addition to Longsight Vendor Training (aimed at IT support).

Workshop & Training Sessions	# of sessions	# of attendees (faculty + staff)
Introduction to Sakai for Teaching	9	43
Longsight Full Day Training (for IT staff)	2	60
Sakai 1: Introduction to Sakai	2	28
Sakai 2: Getting Started with Sakai for Course Management	2	25
Sakai: Assignments	4	11
Sakai: Discussion Boards, Email and Communication	3	14
Sakai: Providing Feedback with the Sakai Gradebook	3	11
Sakai: Syllabus and Schedules	3	15
Sakai: Tests and Quizzes	3	12

*Includes some duplicate tracking of issues during transition to formal help desk ticket escalation process.